

DOCUMENTING TELEHEALTH

Quick guide for documenting telehealth visits in eCW

The screenshot displays the eClinicalWorks 11e interface. On the left, a sidebar contains appointment details for a patient named ZZZTEST, ACO, scheduled for Tuesday, March 31, 2020, at 02:00 pm. The visit is marked as 'Virtual (Virtual Visit)' and 'PEN (Pending)'. The right side of the interface shows a list of 'Office Visits' for the same date. A table below the filters lists the visit details, with the first row highlighted in red:

	VISIT TYPE	APPT TIME	PATIENT NAME	P/R	REASON	SEX	AGE	VISIT STATUS
<input type="checkbox"/>	Virtual	02:00 PM	ZZZTEST, ACO		Cough	F	72 Y	PEN

At the bottom right, there is a contact information link: [Questions? SWHRnews@southwesternhealth.org](mailto:SWHRnews@southwesternhealth.org)

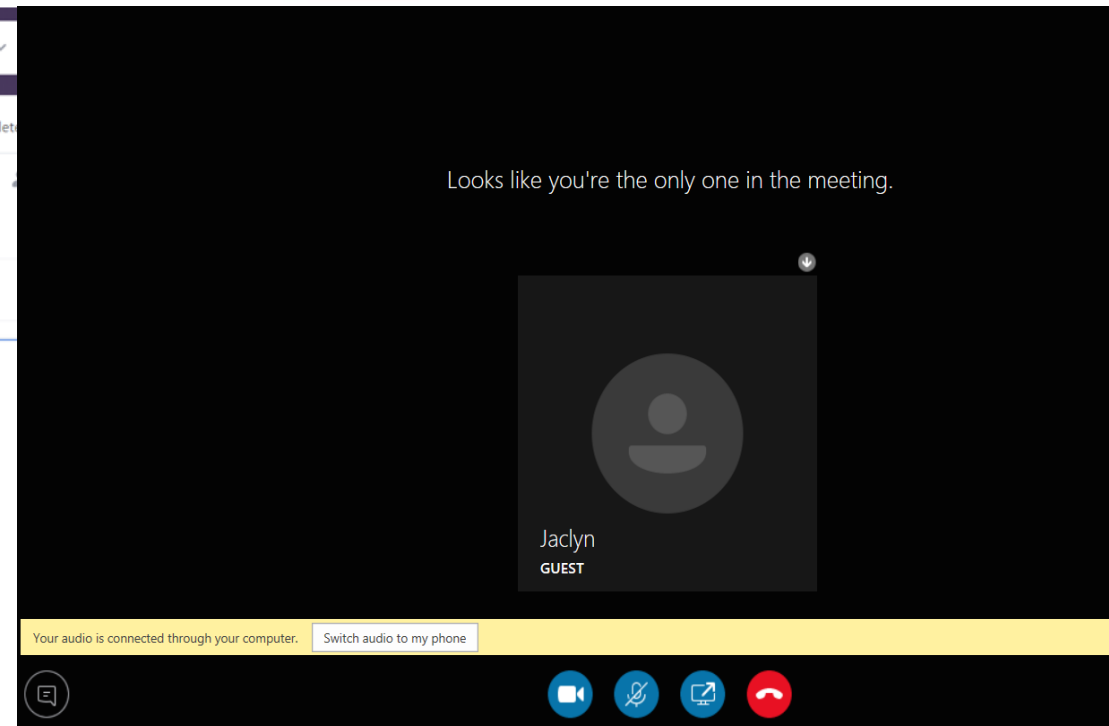
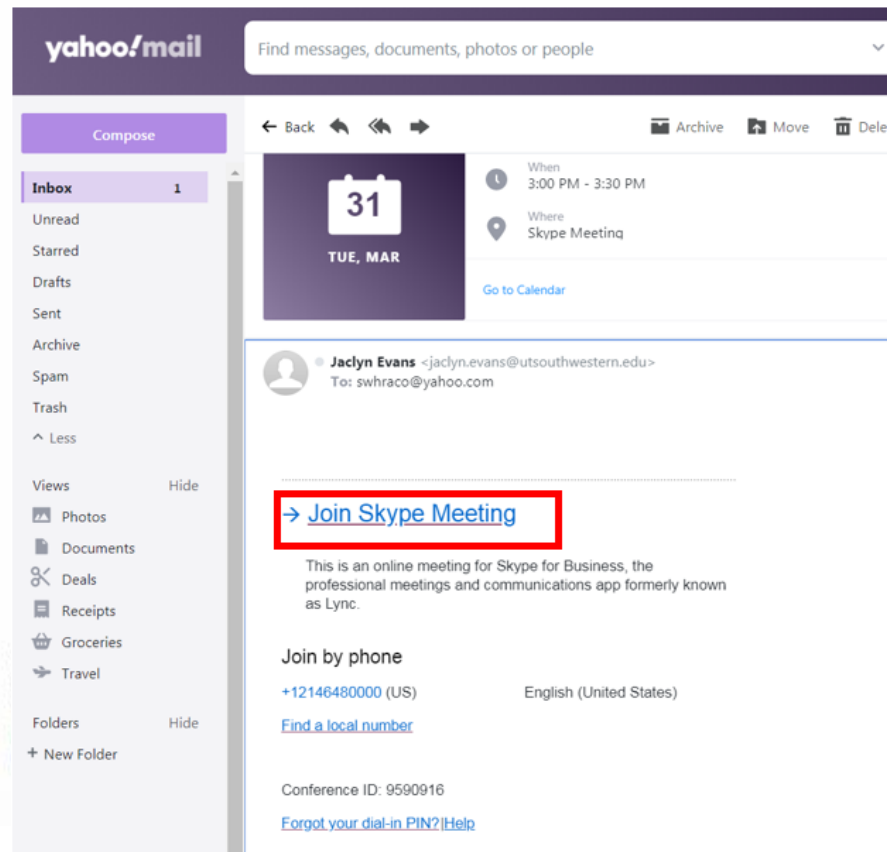
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The screenshot displays the eClinicalWorks 11e interface. At the top, the user 'JZ' is logged in. The patient profile for 'ZZZTEST, ACO, 72 Y, F' is shown, including their address (123 ANY STREET, DALLAS, TX 75253), date of birth (06/29/1947), phone number (555-555-5555), and email (karen.oduwole@utsouthwestern.edu). A yellow box highlights vital signs: Wt: 12/10/19:130 lbs., Appt(L): 03/31/20 (AW), PCP: Willis, Amy, Lang: Spanish, and Trans: Yes. The navigation bar includes 'Medical Summary', 'CDSS', 'Labs', 'DI', 'Procedures', 'Growth Chart', 'Imm', 'T.Inj', 'Encounters', 'Patient Docs', and 'Flowsheets'. Below this, there are buttons for 'Progress Note', 'Scribe', and 'Orders'. The patient's details are listed: Patient: ZZZTEST, ACO; DOB: 06/29/1947; Age: 72 Y; Sex: Female; Phone: 555-555-5555; Primary Insurance: Self Pay; Address: 123 ANY STREET, DALLAS, TX-75253; Account Number: 36666; Encounter Date: 03/31/2020; Provider: Amy Willis TEST; Appointment Facility: UT Southwestern Medical Center. The 'Subjective' section shows 'Chief Complaint(s): Cough'. The 'HPI' section is highlighted with a red box and contains the text: 'Interim History Patient Consent for Virtual Visit Patient gave consent to virtual visit for treatment.'

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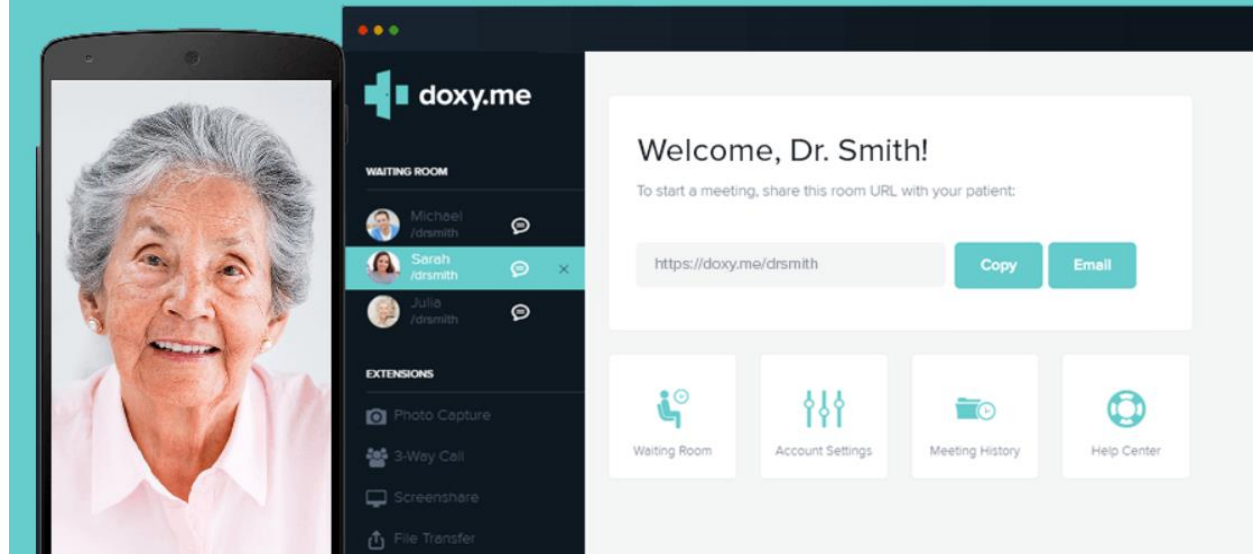
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