

Billing for a Virtual Visit via Telephone Encounter

Step 1: Click on “virtual visit” from telephone encounter

Telephone Encounter

ZZZTEST, ACO ,72Yrs FEMALE 06/29/1947 Yes RxElig: Acc#: 36666 555-555-5555

Answered By: zzzEvans, Jaclyn, UT Date/Time: 03/23/2020 03:47 PM Facility: UT Southwestern Me

Caller: Patient Assigned To: zzzEvans, Jacly Provider: Willis, Amy AW Pharmacy: Status: Open Addressed Addressed and Docs Reviewed

Reason: Cough High Priority

Messages Rx Labs/DI Notes Addendum Log History **Virtual Visit**

Messages

Action Taken

Step 2: Click the “claim” button at the bottom of the progress note to create a new claim then click “OK”

eClinicalWorks 11e

ZZZTEST, ACO , 72 Y , F INFO HUB ASK EVA

123 ANY STREET , DALLAS, TX75253

06/29/1947 | 555-555-5555

karen.oduwole@utsouthwestern.edu

Allergies Billing Alerts

Medical Summary CDSS Labs DI Procedures Growth Chart Imm

Answered by: zzzEvans, Jaclyn UT

Caller: Patient

Reason: Dry cough/sore throat

Message: Patient called to report present symptoms of dry cough

Subjective:

Chief Complaint(s): Dry cough/sore throat

HPI:

Current Medication:

Medical History:

Create a New Claim

ZZZTEST, ACO Hub Info

DOB: 06/29/1947, Age:72Y, Sex:F

Tel: 555-555-5555

Acct No: 36666 , WebEnabled: Yes

eCM LabEnabled: Yes

Elg Status:

Encounter Date: 04/01/2020

Create Professional (HCFA) claim

Create Institutional (UB) claim

Create Dental claim

Anesthesia Claim (HCFA)

Claim does not exist for the encounter.

OK Cancel

Send Print Fax Record Lock Details Templates **Claim** Letters Ink Scan

Step 3: A new claim will be created

*The biller can access the claims created from telephone encounters in the claims section under the billing band and bill them in a batch.

Claim

ZZZTEST, ACO 72Y, Female | 06/29/1947 | 555-555-5555 | Yes | Acc #: 36666

Claim No: 2347 | Service Date: 04/01/2020 | Claim Date: 04/01/2020

Appt Facility: UT Southwestern Med | POS: 11 | Billing: Willis, Amy AW

Servicing Provider: Willis, Amy AW | Rendering: Willis, Amy AW

Supervisor: Willis, Amy AW | Claim Status: Patient

Copy: 0.00 | Pt. Uncovered Amt: 0.00

ICD & CPT | Insurances & Payment | Additional Information

Ready to Submit (F6) | Set Status to HCFA (F7) | Set Claim to Electronic (F8)

Follow up

Assigned To:

Start Date: 04/01/2020

Priority: Low

Status: Open

Claim Action:

Recall After: Day(s)

Due Date:

Notes:

Clear All

Additional Claim Data

Logs | Billing Logs

ICD Codes (0) | Map to ICD10 | Prev Dx | Add | Remove

#	Code	Name
*		

Insurances

Name

CPT/HCPCS (0) | Add | Update | Remove | Fee Schedule:

#	Code	POS	TOS	SDOS	EDOS	M1	M2	M3	M4	ICD1	ICD2	ICD3	ICD4	Units	Billed Fee	Pro Id
*																

Summary

Error

Claims Logs

Suppressed Error

Billing Notes

Patient Portion		Total	
Patient Responsibility	0.00	Charges	0.00
Payments	0.00	Payments/Adj	0.00
Balance	0.00	Balance	0.00

Header | Data | Option | Print HCFA (02-12) | Adjustments | Prog. Notes

OK | Cancel